

Questions

- How much do you really know about the academic support programs at your school?
- How much communication do you have with the people who run and staff those programs?
- How do students access information about academic support programs on your campus?



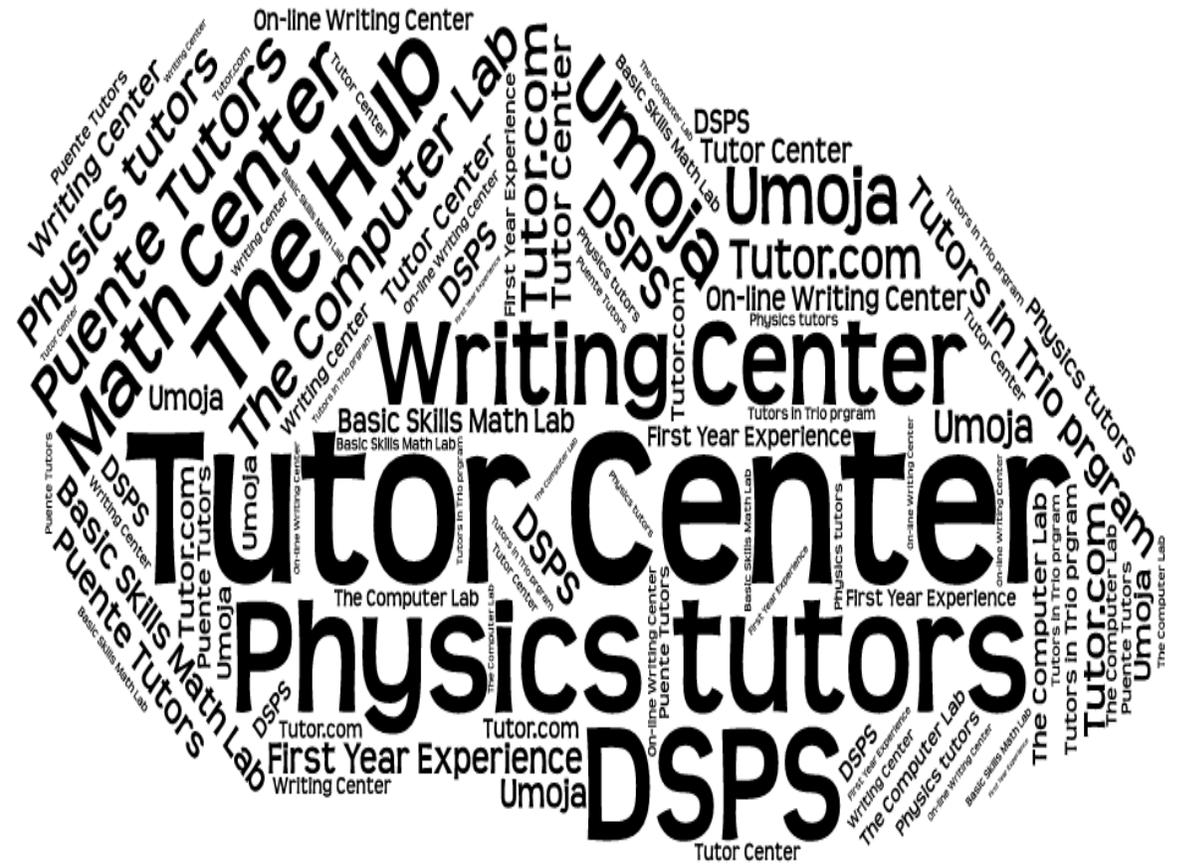
**STRIKING GOLD WITH A
CAMPUS WIDE
ACADEMIC SUPPORT
COMMITTEE**

Sierra College has 3 campuses

- 14,000 at the Rocklin Campus
- 2,000 at the NCC Campus
- 600 at the Tahoe Truckee Campus



- In Spring 2015 student success sub-committee formed as part of SSSP and Equity planning
- Committee surveyed and visited all of the student support programs on Sierra's campuses



An Eye Opener

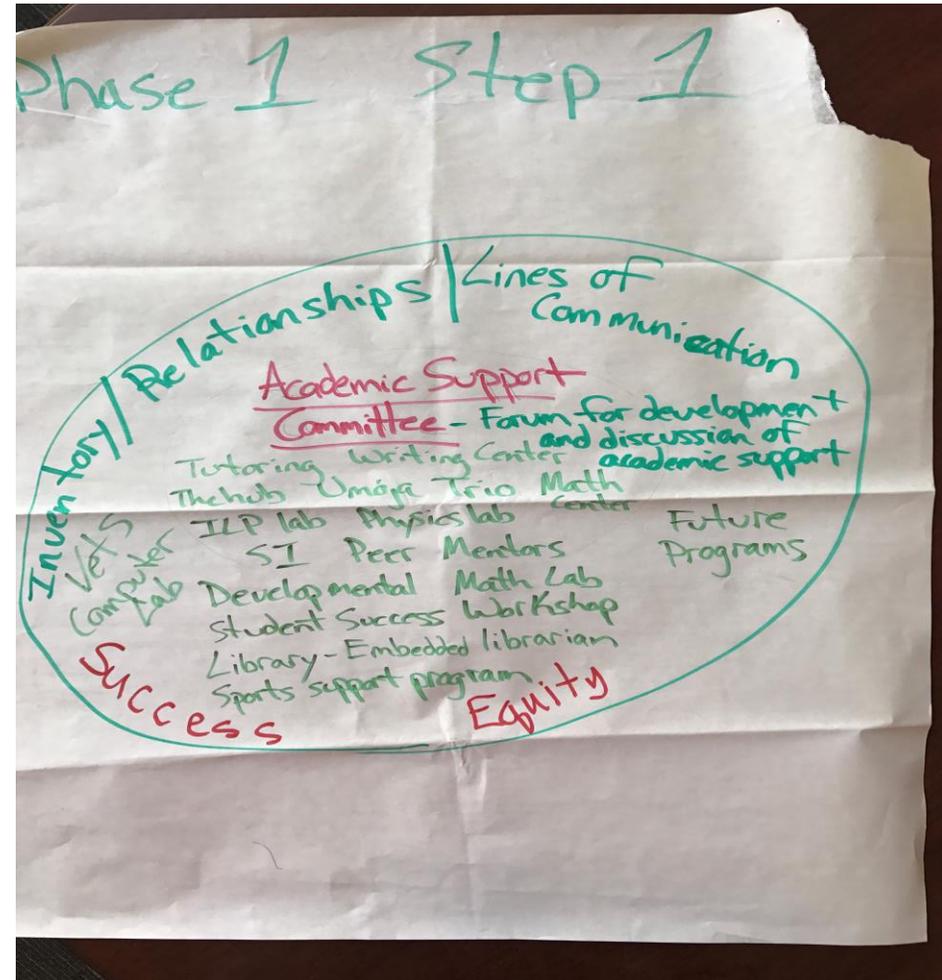
Realization 1- Knowing few details about the wide variety of programs on campus, staff and faculty in the various academic support programs toiled valiantly, often in isolation.

Realization 2- If faculty involved in specific academic support programs don't know much about the collective academic support offerings on our campuses, students most likely do not have a clear view of the robust academic support programs available at Sierra.

Realization 3- Academic support programs need a collective voice.

A Project—A Forum for Development and Discussion of Academic Support

Leading From the Middle
Fall 2015



ACADEMIC SUPPORT COMMITTEE PROPOSAL TO ACADEMIC SENATE

Academic Support Committee Purpose

- Provide a forum for communication and collaborative efforts of academic support service providers across multiple disciplines
- Identify and research common issues, initiatives and interests
- Coordinate services to reduce confusion for faculty and students
- Research and propose innovations in academic support services

Proposed Membership

- Sixteen faculty
- Five classified
- One manager
- One student appointed by the ASSC

Resource Impact

- Flex time for participating members during Flex week
- No dedicated faculty or staff requests
- No space requests outside of scheduling meeting rooms
- No library impact identified (though possibly in the future)
- No curriculum impact (though possibly curriculum work in the future)

April 29, 2015 Final Approval – Academic Senate



Currently at the Table

Math Center IA

Computer Lab IA

Marketing Specialist

Student Communications Specialist

2 First Year Experience faculty

Tutor Center Coordinator

Learning Center Coordinator

Writing Center IA

Hub Student Help IA

3 interested faculty from various departments

Online Tutoring Coordinator

Dean of Athletics

Manager of Software Integrations

Student Success Workshop Organizer



Academic Support Committee Mission Statement

1. Provide a forum for communication and collaborative efforts of academic support service providers across multiple disciplines
2. Identify and research common issues, initiatives and interests
3. Coordinate services to improve clarity for faculty and students
4. Research and propose innovations in academic support services
5. Support student success and retention, and the pathways redesign at Sierra

Projects

- Visited all programs on campus to understand all programs on campus
- Created a list of shared program challenges and created sub-committees to tackle the challenges
- Created a sub-committee to look at the tracking systems programs on campus and encourage updating to better systems. (In the spring semester of 2017, AccuSQL was installed in labs across campus on a shared database.)

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- Created a one sheet flyer on all of the academic support programs on campus. All programs routinely hand out this flyer to students and faculty.
 - Raised awareness of the need for better student worker hiring systems with financial aid.
 - Formed a subcommittee focused on marketing programs. Work with marketing to streamline and update the web page and consider more effective ways to represent programs on campus to students.

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- In fall of 2016, a subcommittee created and sent out a survey to faculty and students asking about their knowledge of academic support programs. The data has been used to inform ongoing marketing programs.
 - A subcommittee is redesigning the way student success workshops are organized, offered, and marketed on campus.
 - A subcommittee is running a pilot that connects the school's Starfish early alert system to academic support programs and tutors.
 - In an effort to market programs together, staff and faculty from the ASC sign up to visit department and other meetings together.

SPRING SUCCESS EXTRAVAGANZA

TABLE ADVERTISING
SEVERAL ACADEMIC
SUPPORT SERVICES



Questions

1. How much collaboration is there between Academic Support Programs at your campus?
2. What are some common challenges that ASP at your school face?
3. Are there campus wide initiatives that academic support programs at your school should have a voice in?
4. Are there ways that mutual marketing of academic support programs at your school can benefit students?

SIERRA COLLEGE ACADEMIC HELP

Library
LRC Building
Circulation (916) 660-7230
Reference (916) 660-7232

FREE!

Start your research here!

Find books, articles, and streaming video from the Library's research databases. Get research help from online research guides or by contacting a librarian in person or online.

Tutor Center

LRC-402A
(916) 660-7220

Offers students **FREE** tutoring for dozens of subjects through drop-in or scheduled appointment.

- Math
- English
- Sciences (Biology, Chemistry)
- History
- And many more!

Writing Center

LRC-424
(916) 660-8093

Offers consultation on writing assignments/projects in all college subjects on a drop-in basis and by in-person or online appointment.

- Understanding assignments
- Essay/paragraph
- Citing sources in MLA, APA, Chicago, & CSE

Math Center

V-329
(916) 660-7990

Offers free math assistance for all students currently in any math class. We assist with the math contained in other subjects such as Physics, Chemistry, Economics, etc.

Library Computer Lab

LRC-444
(916) 660-7225

Full service computer lab with:

- PCs/iMac stations
- Scanners
- Printers
- Help with class-related questions

ONLINE SERVICES

Online Writing Center

Get online support with Sierra College and Tutor.com via the Distance Learning Online Tutoring Help Center or through the course menu on your Canvas account.

Online Tutoring (Tutor.com)

Linked in most Canvas courses, Tutor.com offers students free 24/7 online tutoring with live, one-to-one assistance in several subjects:

- Math and Science
- English
- History
- Business and Economics
- Foreign Language

For online services access information, contact Jeanne Guerin at jguerin@sierracollege.edu