The First Mission: Student Success
April 26–28, 2018
Conference at a Glance
Conference Schedule

Thursday, April 26
Conference Registration 8:00am – 4:00pm
Pre-Conference Sessions 9:00am – 12:00pm
Lunch on your own
Online Tutoring Standards Collaboration/Meeting 1:00pm – 4:30pm
*by special invitation only
Embracing 1st Time Attendees 1:00pm – 1:45pm
*by special invitation only

~~Full Conference Begins at 2:00pm~~

Breakout Session 1 2:00pm – 3:00pm
Breakout Session 2 3:10pm – 4:10pm
Conference Kick-Off (Poolside by the Hula Hut) 5:00pm – 6:00pm
Dinner on your own

Friday, April 27
Conference Registration 7:30am – 4:00pm
Welcome Breakfast (Grand Hanalei Ballroom) 7:30am – 8:50am
Breakout Session 3 9:00am – 10:00am
Breakout Session 4 10:10am – 11:10am
Breakout Session 5 11:20am – 12:20pm
Keynote Luncheon (Grand Hanalei Ballroom) 12:30pm – 2:00pm
Breakout Session 6 2:10pm – 3:10pm
Breakout Session 7 (3D: Discussion, Dialogue, Debrief**) 3:20pm – 4:20pm
Dinner on your own

Saturday, April 28
Conference Registration 7:30am – 9:00am
On to Vegas Breakfast (Grand Hanalei Ballroom) 7:30am – 8:50am
Breakout Session 8 9:00am – 10:00pm
Breakout Session 9 10:10am – 11:10am
Breakout Session 10 11:20am – 12:20pm
Turn in Evaluation / Pick up Conference Gift 12:20pm – 1:00pm
Lunch on your own

**3-D sessions will be facilitated in seminar format following the seven conference thematic groupings
Tutor Training Innovations & Practices, Basic Skills Instruction and Support, Online Tutoring Efficiency and Common Practices, Coordinating and Leading your Learning Center, Data Collection for Assessment and Evaluation and Program Review, Innovative Uses of Technology or Social Media, and Cross Campus Collaboration

44th Annual ACTLA Conference | April 26-28, 2018
# Registration Rates

## Registration Rates for Professionals

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
<th>Payment Date</th>
<th>Note</th>
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<tbody>
<tr>
<td>Full Conference</td>
<td>$325</td>
<td>9/1/17 – 1/31/18</td>
<td>Payment must be made at time of registration or postmarked within 30 days of registration</td>
</tr>
<tr>
<td>Early Bird</td>
<td>$355</td>
<td>2/1/18 – 3/31/18</td>
<td>Payment must be made at time of registration or postmarked by 3/31/18</td>
</tr>
<tr>
<td>Late Rate</td>
<td>$395</td>
<td>Paid after 4/1/18</td>
<td>Payment must be made at time of registration or bring check to the conference</td>
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<tr>
<td>Single Day Conference</td>
<td>$205</td>
<td>9/1/17 – 1/31/18</td>
<td>Payment must be made at time of registration or postmarked within 30 days of registration</td>
</tr>
<tr>
<td>Early Bird</td>
<td>$240</td>
<td>2/1/18 – 3/31/18</td>
<td>Payment must be made at time of registration or postmarked by 3/31/18</td>
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<tr>
<td>Late Rate</td>
<td>$290</td>
<td>Paid after 4/1/18</td>
<td>Payment must be made at time of registration or bring check to the conference</td>
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## Registration Rates for Students and Retirees (not in a professional position)

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<tr>
<td>Single Day Conference</td>
<td>$100</td>
<td>9/1/17 – 3/31/18</td>
<td>Payment must be made at time of registration or postmarked within 30 days of registration</td>
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Pre-Conference Sessions

Pre-conference workshops are three hours in length (Thursday, April 26 from 9:00am to 12:00pm). They are both highly participatory and lecture oriented. Additionally, participants should receive specific, hands-on material that they can apply at their individual colleges. Pre-conferences are $50.00 if paid before 4/1/2018 and $60.00 if paid after this date.

<table>
<thead>
<tr>
<th>9:00am – 12:00pm</th>
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<td><strong>PRE-CONFERENCE A.</strong></td>
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| Determining Program Impact and Effectiveness:  
*An In-depth Journey into Data Collection, Data Storytelling, Evaluation, and Impact* |
| Have you ever designed, implemented or directed a program and wondered it had IMPACT? Do you ever wonder if the services you are offering students are actually helping them to be more successful? Our pre-conference session will focus on strategies and processes that help us to objectively look at our programs to see what stories the data is telling us about our ability to truly IMPACT student success at our colleges and in our programs. |
| Diva Ward  
Director of Student Support, Canada College |

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<td><strong>PRE-CONFERENCE B.</strong></td>
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<tr>
<td>The Work and Workings of Successful Writing Centers</td>
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<tr>
<td>Writing centers have evolved over the years. Initiative after initiative has caused us to rethink what we do and how we do it. This pre-conference will walk you through one writing center’s evolution into two writing centers with multiple services within them. Specifically, online tutoring, dual enrollment, English placement tests, workshops, a supplemental instruction hybrid, and the Brain Food Project will be discussed. Our goal is to help attendees develop their own inquiry and data collection based on the needs (and confines) of their own institution.</td>
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| Tabitha Villalba  
Writing Center Coordinator, Fresno City College  
Jennifer Dorian  
P.A.S.S. Coordinator, Fresno City College |

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<td><strong>PRE-CONFERENCE C.</strong></td>
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<td>Innovative Practices for Tutor Training and Program Growth</td>
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<td>Antelope Valley College, in partnership with AVID for Higher Education, has transformed the way their tutors empower student in taking ownership of their learning. The AHE 6 Step Socratic Tutorials Process takes a research based approaches to serving the whole student and their academic needs. This Pre-Conference session will explore how incorporating effective high engagement strategies in tutor training helped increase AVC Tutor's effectiveness on student learning outcomes.</td>
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| Michelle Hernandez  
Director, First Year Experience program, Project Director for Title V Grant |
**Diva C. Ward Bio**

Diva C. Ward has been working in higher education for more than 20 years. Building on her librarian roots, Diva found her passion in higher education while working as an Assistant Project Director for the Upward Bound Program. Working with low-income and first generation students with Upward Bound, is where she first discovered her fascination of and passion for data and the stories that it tells. After spending more than 10 years working with TRIO, Diva then worked as a Hub Director for a Biotechnology Center that was housed at Ventura College and funded through the California Economic Workforce and Development Department. Her love of data through that role increased and carried over into her current work as a Title V HSI Grant Director and Director of Student Support at Cañada College. She continues to use data, data storytelling and data analysis as tools to guide her work and to strive to design and implement programs and services that positively impact student success.

**Michelle Hernandez Bio**

Michelle Hernandez is a true higher education professional with passion for student services. She has successfully run programs at UCLA and the Antelope Valley College for over 20 years. Michelle got her start as a student peer counselor and coordinator with what is now the UCLA Student Success & Retention Center. Her desire to help students continues to benefit the Antelope Valley Community during her now 13 year stay with AVC where she has been the Director of Student Activities & Community Outreach and most recently transitioned into the position of Director, First Year Experience program, Project Director for Title V Grant and the AVID For Higher Education campus liaison. Creating a college-going culture is the life’s work that Michelle willingly dedicates herself to everyday. She holds a BA in Communication Studies from UCLA and a MS in Administration from Cal State University, Bakersfield.

**Tabitha Villalba Bio**

Tabitha Villalba began her career as a writing tutor and teaching assistant at California State University, Fresno. She continued her career as an adjunct English instructor at several different community colleges in the San Joaquin Valley before becoming the Writing and Reading Center Coordinator for Fresno City College in 2008. Tabitha created the Peer-Assisted Study Sessions Program (P.A.S.S.) in 2009. It began as an embedded tutoring program, and has since been modified under Dr. Jennifer Dorian, the current P.A.S.S. coordinator. Tabitha continued her role as an instructor in learning assistance as part of the Library and Student Learning Support Services Division, serving in various leadership roles on campus including Program Review Coordinator and Academic Senate President-Elect. She holds a Bachelor of Arts in English and a Master of Fine Arts in Creative Writing.
Jennifer Dorian Bio

Dr. Jennifer Dorian is the founder of The Comeback Community™, the parent organization for the Brain Food Project and Empathy, Awareness, and Sensitivity for equity training (EASE training). Dr. Dorian is the faculty coordinator for a robust supplemental instruction and tutoring hybrid program, P.A.S.S., at Fresno City College where she leads a team of over 70 members. Her research regarding the meeting student needs, student engagement, and holistic implementations to uplift diversity and student equity has been honored by awards such as the Stanback-Stroud Diversity Award (ASCCC, 2016) and Georgia Southern University’s Golden Award (2016). Dr. Dorian’s program was also awarded the Northern California Writing Center Association Spotlight Center designation as a result of efforts associated with the Brain Food Project with EASE™. Dr. Dorian is also a public speaker who teaches that our diverse experiences provide the invaluable impetus for personal and collective success. It is her mission to support personal comebacks in the lives of students to fulfill their dreams and purpose. Currently, Dr. Dorian is completing her new book, The Comeback Community: Ten Signs of a Comeback in Higher Education.
Hotel, Parking, and Transportation

CONFERENCE HOTEL

The Crowne Plaza Hotel San Diego – Mission Valley
2270 Hotel Circle North, San Diego, CA 92108
619-297-1101

Special group rate: $149/night (not including tax). The special rate is available from April 24th through April 29th. The last day to make reservations is March 31, 2018.

HOTEL RESERVATIONS

Online Reservations HOTEL RESERVATION or Call 1-888-233-9527

Please ask for Group Code “AOC” or give them the name “Association of Colleges for Tutoring and Learning Assistance” when calling. Central reservations are open 24 hours a day, 7 days a week.

PARKING

Parking is $8.00 per day.

TRANSPORTATION

Airport/Flight

San Diego International Airport
3255 N. Harbor Drive San Diego, CA 92101

Shuttle from the Airport

http://www.san.org/Parking-Transportation/Shuttles

Taxi

http://www.san.org/Parking-Transportation/Taxis
Dr. Julianna Barnes began her tenure as President of Cuyamaca College in October 2015. She brings more than 27 years of experience in higher education to this position, including over 18 years of collegial leadership in the California Community Colleges. As an equity-minded practitioner and leader, Dr. Barnes has a deep commitment to breaking through institutional barriers to student success and equity. She has published and presented at numerous state and national conferences on topics such as student learning, success and equity, institutional effectiveness and developmental education reform.
Conference Registration

2018 ACTLA Conference Registration

Registration fees include a one-year ACTLA membership. There is no on-site registration. Please make check payable to “ACTLA” and mail to:

ACTLA c/o Howard Masuda
4846 Walnut Grove Avenue
Rosemead, CA 91770
San Diego – On the Town

Balboa Park - https://www.balboapark.org/
Beaches - https://www.sandiego.gov/lifeguards/beaches/
Coronado - http://coronadovisitorcenter.com/
Downtown/Gaslamp Quarter - http://www.gaslamp.org/
Mission Valley - https://www.westfield.com/missionvalley
Old Town - http://www.oldtownsandiego.org/
San Diego Zoo - http://zoo.sandiegozoo.org/
San Diego Safari Park - http://sdzsafaripark.org/
Sea World - https://seaworld.com/san-diego/

Visitor Information

https://www.sandiego.org/
https://www.sandiego.com/
https://www.go-california.com/San-Diego/
Cancellation / Refund Policy

Written requests for refunds of 50% of conference registration fees must be received prior to March 2, 2018.

No refunds of conference registration fees will be issued after Friday, March 2, 2018. Extenuating circumstances such as serious illness or injury, death of a family member, or unforeseeable emergency will be considered on a case-by-case basis. Documentation may be required. There will be a charge of 50% of conference registration fees to cover unrecoverable food and hotel costs.

All written requests for refunds of conference registration fees must be sent to the ACTLA President, Ray M. Sanchez (ray.sanchez@scccd.edu)

Please make check payable to “ACTLA” and mail to:

ACTLA c/o Howard Masuda
4846 Walnut Grove Avenue
Rosemead, CA 91770